



MESSAGE FROM OUR PRESIDENT

March 15, 2020

To Our Valued Clients and Partners,

Maajong adlaw!

Since it opened in 2006, Amarela Resort has always made the health and safety of our guests and employees its top priority. This has guided us in these times of heightened uncertainty due to the coronavirus (COVID-19). We are doing everything we can at Amarela to support you and your travel plans and ensure your travel safety.

Environmental Cleaning Practices

We have always been committed to uphold the highest standards of cleanliness and hygiene. In response to the coronavirus, Amarela has taken additional measures to enhance our cleaning and hygiene protocols:

- We have increased the frequency of cleaning our public areas (including lobbies, door handles, public bathrooms, beachfront area, etc.)
- We will continue to maintain food and beverage service in accordance with current food safety recommendations.

Coordination with the Government

Amarela Resort is closely monitoring and coordinating with National, Regional and Bohol government officials regarding the latest public notices.

There will be a travel ban into Bohol from **March 16 until March 20, 2020, 11:59 pm**. We will utilize this time to maximize our efforts to further clean and maintain our facilities for the safety of our guests and staff.

Your Travel Flexibility

In light of these unique circumstances, Amarela is making adjustments to our individual booking policies to give you extra peace of mind:

- **Existing Reservations** - All reservations that are scheduled for arrival before April 30, 2020 can be changed or cancelled at no charge up to 24 hours before your scheduled arrival.
- **New Reservations** - Any reservation made between today and April 30, 2020, for any future arrival date, can be changed or cancelled at no charge up to 24 hours before your scheduled arrival.

If you need to adjust reservations, please contact the Amarela Reservations team at reservations@amarelaresort.com or +63 917 6230557 for assistance.

We will continue to monitor the latest developments in this rapidly changing situation.

Thank you for trusting Amarela Resort and choosing to spend your time with us.

We wish you well and look forward to your visits in the near future.

Warmest Regards,



Atty. Lucas M. Nunag